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www.cashwater.org

QUARTERLY  
NEWSLETTER

APRIL 2024



# Help Cash SUD Conserve Water For The Hot, Dry Summer

We are expecting an unusually dry summer this year in North Texas; as many start planting and irrigating this spring, it is good to start thinking ahead and preparing your yard now. Water is an essential part of our everyday life, yet many of us don't even think about it. A few simple steps as you begin preparing for spring can help make a big difference.

How To Save Water Outdoors:

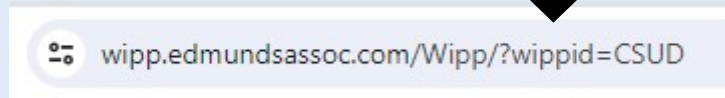
1. Sign up at [WaterMyYard.org](http://WaterMyYard.org) for recommendations on when & how much to water your lawn.
2. Water before 10 a.m. & after 6 p.m. to minimize evaporation.
3. Run your sprinklers in short cycles and wait 30-45 minutes in between to allow your grass to absorb water and reduce runoff.
4. Regularly check the irrigation heads on your sprinkler system to ensure they are watering your lawn, not your driveway, sidewalk or street.
5. Raise the mower blade height during summer & avoid cutting more than 1/3 of the leaf blade at one time to conserve water & reduce plant stress.
6. Check out side spigots, pipes & hoses for leaks, and repair or replace as needed. *One drop per second can waste more than 3,000 gallons per year!*
7. Plant native and adapted plants to reduce the amount of water your landscape requires.

For more information and to better browse your options for preparing your yard for summer, visit <https://www.ntmwd.com/help-us-conserve/> or the North Texas Municipal Water District website.


# TO MAKE A PAYMENT ONLINE

Our Cash SUD payment portal is always available 24/7. **Go to [www.cashwater.org](http://www.cashwater.org).**

- Click on **Payment Options** at the bottom left of the screen just below the large image that changes.
- On the Payment Options pg, click on the green **Pay Your Bill Now** button on the right side.
- The page that opens should have this web address:



And, the page should look like this:



**Cash Special Utility District**  
*Serving the Hunt County Community For 60 Years*

[Registered Users: Click Here to Log In](#)      [New Users: Click Here to Register](#)

As a registered user, you can save accounts, store payment methods, and schedule payments.  
To proceed without registering, begin by looking up your account using the search fields below.

**Pop-ups from this site must be enabled. If you are having trouble registering or accessing your registered user - [Please click here](#)**

**Utility Account Information**

Utility Account Id:  -       Utility Account PIN:

**Cash Special Utility District**  
172 FM 1564 East  
Greenville, TX 75402  
Telephone: 903-883-2695

**Office Hours**  
Monday through Thursday 8:00am - 5:00pm  
Friday 8:30am - 5:00pm

**PLEASE NOTE**  
All payments take 1-2 business days to be reflected on the portal.

**If the page that opens does not have that web address and the images as you see above, you are on a different company's payment portal, and they will mail us a physical check. This may cause your payment to be late and result in late fees assessed to your account.**



# CONSTRUCTION UPDATE



The Cash SUD crew members have been very busy! Several projects have reached completion, and several new projects are on the horizon. The relocation of the water lines along Hwy 276 and FM 1570 are now complete. Forty new meters have been installed so far this year, and 6,840 feet of new water lines have been laid in less than three months time. Our crew continues to work to upgrade and maintain our current lines and infrastructure to better serve our customers and all the new home/business construction continually adding to our community.



**PICTURED ABOVE:**

Cash SUD crew members install a new eight (8) inch water line on Rancho Road in January.

**PICTURED TO THE RIGHT:**



A different perspective: A Cash SUD crew member took this picture from the track hoe as fellow crew members assist in installing the new eight (8) inch pipe along Rancho Road.



**IF YOU ARE TRYING TO PAY YOUR BILL ONLINE, AND YOU SEE THIS LOGO:**



**PLEASE KNOW THAT THIS IS NOT OUR SECURE PAYMENT SITE. THIS COMPANY ACTUALLY MAILS US A PHYSICAL CHECK, SO YOU MAY BE ASSESSED ADDITIONAL LATE FEES DUE TO THEIR PROCESSING AND MAILING TIME.**

## Cash SUD New Employee Spotlight



**Angela Nunez** has been working in the Cash SUD office for almost three (3) months. Angela serves on our Customer Service Team. She is a fast learner and has quickly become an important part of our team. She enjoys working with her fellow team members to assist our customers each day.

Angela is bi-lingual and has increased our ability to better serve our Spanish speaking customers as well.

She told us that she was looking for a position that gave her the opportunity to serve in her own community. She is an experienced customer service representative who is comfortable working with new and current customers, and she enjoys working in the utility industry.

Angela discussed that she believes that all water districts in the area are facing the challenge to not only meeting the water demands of communities that are growing exponentially but also ensuring that our customers continue to have access to the service and pressure necessary for each home and business. And, a growing customer base means that our customer service capabilities must expand as well.

Outside of the office, Angela enjoys spending time with her family and friends.

We are very happy to have her as the newest addition to our wonderful customer service team. Angela is doing a great job helping us meet the needs of that growing customer base. Welcome to the team, Angela! We are happy to have you here with us!

## Prepare For Spring Storm Power Outages

It's a good idea to prepare a box/basket of supplies your family might need in case of a power outage due to typical spring storms. It's always a good idea to have a few necessities and a few fun items to keep everyone happy until the power returns. Your kit should include:

- Flashlight & extra batteries
- Extra water
- Non-perishable snacks that everyone likes
- Good books, playing cards, whistle
- Blanket(s)