



P O BOX 8129  
GREENVILLE TX 75404  
903.883.2695  
[www.cashwater.org](http://www.cashwater.org)

**AUGUST 2023  
NEWSLETTER**



**You Are Invited...**

# **Cash SUD Hosting Public Meetings On 5-Year Rate Increase Plan**

Cash SUD will be hosting TWO public meetings on the upcoming 5-year water rate increase plan. This year the District conducted a rate increase study to research what would be required to provide for the needed infrastructure growth while planning for the current and future financial needs of the district. Each newsletter this year has addressed the various infrastructure needs that Cash SUD is experiencing as our communities continue to grow exponentially. Infrastructure must not only be maintained for current customers but also must increase as water needs increase with each new customer. Projections show that over the next five to ten years Cash SUD will need to basically double the infrastructure we currently utilize in order to provide for water capacity demands. The District is planning ahead to prevent sudden reactionary rate jumps. Planning ahead helps prevent future water capacity issues and allows our customers to plan for small incremental increases as needed.

If you have questions regarding the upcoming rate increase structure, please join us:

**Thursday, August 24, 5:00 - 6:00pm**

**OR**

**Tuesday, September 12, 5:00 - 6:00pm**

Both meetings will be held the Cash SUD Office,  
172 FM 1564 East, Greenville TX 75402

(Behind Reames Mkt on Hwy 34. 1st brick building on left before the water tower.)

# CONSTRUCTION PROGRESS & PROJECTS



Our communities are still experiencing expansive growth throughout our large service area. Cash SUD is working hard to properly plan and prepare to provide quality water service to our current residents and all future residents. Current lines must be maintained, and some will need to be replaced with larger lines in order to meet the demands by additional customers in the area.

Below, there are three pictures of work on the new 12" line installation along State Highway 34. The new line installation was completed this summer and will provide water to a new manufactured home community as well as our current customers along that line.



The District Board of Directors is working to prepare for future growth while striving to keep financial expense for the district and our customers within boundaries they set forth over the course of the next five to ten years. The next round of construction and expansion will be funded by the sale of bonds; the first bonds will be sold this year, 2023, and the second round will be sold in 2025. The total construction costs are estimated between 18 - 20 million dollars, which is why the District is utilizing bonds to help offset the debt and time required for construction and debt service.

The Board of Directors also studied and considered the results from a five-year rate study and decided on a plan that would utilize incremental rate increases to assist in not only the repayment of the construction bonds but also recent increases in water costs and basic operating expenses.

The 1st Phase of projects will include rehabbing the Fate Pump Station with a new ground storage tank, a new Union Valley Pump Station, and Dixon transmission waterline. The 2nd Phase of projects will include a new Quinlan elevated tower, treatment plant #2, a new raw water pump station, and a new distribution office.

If you have questions about the upcoming construction projects or the incremental rate increases over the next five (5) years, please join us for one of the public meetings at our office on Thursday, Aug. 24, or Tuesday, Sept. 12; both meetings will be held from 5:00pm to 6:00pm. We will be happy to answer your questions.



# Cash SUD New Employee Spotlight



**Cruzita Navarette** joined the Cash SUD Customer Service team in February. She has been an excellent addition to our team, and we are thrilled to have her. Her previous experience includes customer service for a local bank and utility service. Cruzita is also bilingual and has given us the greater capability to enhance our customer service for our Spanish speaking customers.

We asked Cruzita what made her decide to accept a position with Cash SUD; she told us that she felt comfortable right from the time of the interview. She described, "It's a wonderful company to work for, and the benefits are awesome."

Cruzita is a fast learner and enjoys staying busy. She told us that she has enjoyed learning different aspects of her job, including setting up new accounts for customers and helping them maneuver through our website to find necessary information.

She expressed that continual growth in our community and service area means we must do everything we can to give all our customers the very best quality water and customer service and make new customers feel welcome.

In her spare time, Cruzita likes spending time at home with her family and friends, and she loves to shop.

Cruzita shared, "Everyone here is so helpful and made me feel like family. Its one of the best jobs I have ever had." We are so excited to have Cruzita on our Customer Service Team; she is a definite asset to the District and our customers! Welcome to the team, Cruzita!

## Interesting Water Facts From [WaterIsAwesome.com](http://WaterIsAwesome.com)

- The average total home water use for each person in North Texas is about 100 gallons a day. During medieval times, a person used only five gallons per day.
- Two-thirds of the water your family uses indoors is in the bathroom. About two gallons of water are used when you brush your teeth. Flushing a newer-model toilet uses less than two gallons per flush. Older models require three to seven gallons of water. A 10-minute shower with a water-efficient showerhead uses 25 or less gallons of water.



**Cash SUD Pay By Phone Number  
Has Changed to  
903-487-4912  
Effective Immediately**



# Watering Schedule Summer 2023

To determine your watering days, match the last digit of your address with the symbol below.

0 or 9	1 or 8	2 or 7	3 or 6	4 or 5

Go to [www.cashwater.org](http://www.cashwater.org), and click on "Water My Yard" image to find out how much water your yard truly needs...

## JUNE 2023

S	M	T	W	T	F	S
				1 	2 	3 
4 	5 	6 	7 	8 	9 	10 
11 	12 	13 	14 	15 	16 	17 
18 	19 	20 	21 	22 	23 	24 
25 	26 	27 	28 	29 	30 	

We are asking all customers to adopt this 5-day watering schedule to help spread out usage and prevent peak demands on the weekends.

## JULY 2023

S	M	T	W	T	F	S
						1 
2 	3 	4 	5 	6 	7 	8 
9 	10 	11 	12 	13 	14 	15 
16 	17 	18 	19 	20 	21 	22 
23 	24 	25 	26 	27 	28 	29 
30 	31 	Watering BEFORE 10am and AFTER 7pm will help avoid				

## AUGUST 2023

S	M	T	W	T	F	S
		1 	2 	3 	4 	5 
6 	7 	8 	9 	10 	11 	12 
13 	14 	15 	16 	17 	18 	19 
20 	21 	22 	23 	24 	25 	26 
27 	28 	29 	30 	31 		

## SEPTEMBER 2023

S	M	T	W	T	F	S
					1 	2 
3 	4 	5 	6 	7 	8 	9 
10 	11 	12 	13 	14 	15 	16 
17 	18 	19 	20 	21 	22 	23 
24 	25 	26 	27 	28 	29 	30 

THE DISTRICT IS ASKING ALL CUSTOMERS TO CONTINUE ALL CONSERVATION MEASURES. AND, PLEASE ONLY WATER IF NEEDED.

***We bring mammograms to your busy life.***

**Our mobile mammography coach is headed to  
Cash Special Utility District  
172 FM 1564 E, Greenville  
*Tuesday, October 31st***



Most insurances, including all insurances accepted by Hunt Regional, are accepted at the Tubby Adkisson Mobile Mammography Coach. This includes Medicare and Medicaid.

Please call 903.408.5010 to schedule. We're sure to find a time that works best for you. Resources may be available for uninsured/ income-eligible women. For more information, contact The Bridge Breast Network at 214.821.3820. And If you are interested in a pre-paid low cost option, simply ask about it when you make your appointment.

For your convenience as well as others', appointments and preregistration are requested.

**MAKE YOUR APPOINTMENT • CALL 903.408.5010**



**Now Offering 3D and  
Bone Density**

Bone Density Requires a Physician Order